



DCAM – 103



**I Semester B.B.A. (AM) Examination, February/March 2024
(NEP Scheme) (Freshers and Repeaters)**

Aviation Management

PRINCIPLES OF AIRLINE AND AIRPORT OPERATIONS

Time : 2½ Hours

Max. Marks : 60

Instruction : Answer to be written in English.

SECTION – A

1. Answer **any 5** of the following questions out of 7 questions, **each** question carries **2** marks. **(5×2=10)**
- What is Ticketing ?
 - What is Customs ?
 - What is Airport Planning ?
 - State the difference between narrow body and wide body aircraft.
 - What is flight information counter ?
 - What is Airside ?
 - What is Reservation Counter ?

SECTION – B

Answer **any 3** of the following questions out of 5 questions, **each** question carries **4** marks. **(3×4=12)**

- Explain the organizational structure of Airline sectors.
- Write about Handling of HUM.
- Explain the functions and role of IATA.
- State the development of Air transportation in India.
- Discuss the global scenario of airport management.

P.T.O.



SECTION – C

Answer **any 3** of the following questions out of 5 questions, **each** question carries **10** marks. **(3×10=30)**

- 7. Explain in detail about the major players in airline industry.
- 8. Elaborate about Airport operational area and design.
- 9. State the functions of Domestic Airport.
- 10. Explain about History of Aviation.
- 11. Discuss the procedure in handling of VIP/CIP and VVIP PAX.

SECTION – D

Answer **any 1** of the following question out of 2 questions, **each** question carries **8** marks. **(1×8=8)**

- 12. a) Write in detail about the function and role of ICAO.

OR

- b) Discuss in detail about the Indian scenario of Airport management.

(3×4=12)

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